From: Tom Lakin

To: Microsoft ATR

Date: 1/2/02 4:14pm

Subject: microsoft settlement

Dear Sirs,

Just to let you know about how I feel about the DOJ settlement with Microsoft Corp. (MS).

First of all, I do not believe MS should have been sued. If they created a program that another software company could not get into, that's fine. Take a REAL CLOSE look at Intuit's Quickbooks programs. Now, there is a real rip-off of the public. MS provides programs that really help us at a fair price. Not Quickbooks!!!! Quickbooks has their system set-up so that people are forced to buy their upgrades every year, or sooner, at more than \$300.00 EACH. I just purchased to MS equivalent MS Money upgrade for \$79.00. GO AFTER INTUIT.

I do NOT believe MS was treated fairly. MS should not be required to give schools, or any else, free computers. Or anything else free. Although I can't see your computers, I am sure they have MS products loaded on them. MS set the industry standards for PC's. They should, in fact, be rewarded!!!!

Thank you,

Tom Lakin, EA, MBA